







## Workshop Judicial Mediator

Duration: 16 academic hours Participants: judges Organizers: National Institute of Justice, CEDR 6-7 december 2017, ora 09:00 FIDES European Education Center, Str. Muşatinilor, 1

**Trainers:** 

James South - Director of Training, CEDR

Srđan Šimac - Judge, Commercial Court in Split, Ministry of Justice of the Republic Of Croatia Andy Grossman - Assistant Director of Training, Director of Public Sector Development, Director of Dispute Resolution Services, Director of CEDR Foundation

	AGENDA
08:45 - 09:00	6 december 2017 Registration of participans
09:00 - 09:15	Welcome and Introductions
09.00 - 09.13	
09:15 - 10:45	<ul> <li>Understanding the Dispute Resolution Landscape</li> <li>Aim: To assist judges in differentiating between different DR processes. Session would include: <ul> <li>Comparative analysis of Litigation, Arbitration, Conciliation and Mediation</li> <li>The role of the neutral</li> <li>Definition of mediation</li> <li>Exercise: Adjudication and Mediation Outcomes and benefits</li> </ul> </li> </ul>
10:45 - 11:00	<b>Introduction to the Phases of Mediation</b> Aim: To introduce the phase model of the mediation process
11:00 - 11:15	Refreshment Break
11:15 – 12:00	<ul> <li>Opening a Judicial Mediation Session <ul> <li>Aim: To assist the Judge initiating the judicial mediation session and helping parties distinguish it from the litigation process. Session would include:</li> <li>Tone of the Opening</li> <li>Purpose of the mediation</li> <li>Role of Judicial Mediator</li> <li>Establishing Process, Principle and ground rules</li> <li>Practice session to allow participants practice starting a judicial mediation session</li> </ul> </li> </ul>
12:00 - 12:45	Introduction to Exploration: Finding out what is really going on

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	<ul> <li>Aim: To introduce to judicial mediators the purpose and benefits of exploration to assist the resolution of a dispute. Session includes:</li> <li>Introduction to Interest and positions</li> <li>Demonstration Importance of Active Listening Skills and overview of skills spectrum</li> </ul>
12:45 - 13:45	Lunch
13:45 – 15:15	<ul> <li>Skills Practice: Moving from adjudication to conversation:</li> <li>Aim: To develop and practice the skills necessary to engage in an exploratory conversation in order to understand parties interests <ul> <li>Reflecting and Paraphrasing</li> <li>Reframing, Summarising and Questions</li> </ul> </li> <li>Exercise: Having a conversation to identify interests</li> </ul>
15:15 - 15:30	Refreshment Break
15:30 - 16:45	<b>Practice Session: Transfer Trouble</b> Aim: Allows the first third of participants to practice the role of the mediator, getting feedback from the trainers
16:45 - 17:00	Preview of Day 2 Close of day

	AGENDA 7 december 2017
08:45 - 09:00	Registration of participans
00.45 07.00	
09:00 - 09:45	Introduction to Day 2
	<ul> <li>Process decisions: Joint or Private Meetings</li> <li>Aim: to consider when a judicial mediator might use different types of meetings including: <ul> <li>Joint meetings</li> <li>Private meetings</li> <li>Meetings with parties only</li> <li>Lawyer only meetings</li> </ul> </li> </ul>
09:45 - 10:30	Range of Judicial Mediator Interventions-
	Aim: When and how to give your view or suggestions for settlement
10:30 - 10:45	Refreshment Break
10:45 - 11:30	<ul> <li>Negotiation &amp; Working with Offers</li> <li>Aim: To understand and use a framework for making and receiving offers in order to coach and facilitate the parties' negotiation process. Session Includes: <ul> <li>Framework for offers in mediation</li> <li>Managing Insult offers</li> <li>Demonstration of facilitating offers</li> </ul> </li> </ul>
11:30 - 13:00	Practice session 2: Unravelling the Gravel Aim: Allows the second third of participants to practice the role of the mediator,

	getting feedback from the trainers
13:00 - 14:00	Lunch
14:00 - 15:30 15:30 - 15:45	When the going gets tough         • Role play debrief         • Dealing with Deadlock         • Reality Testing         • Challenging parties
15:45 - 16:45	Practice session 3: Teflex
10.45 - 10.45	AIM: Allows the final third of participans to practice the role of the mediator, getting feedback from the trainers
16:45 - 17:00	Programme review and Evaluation Close