







Workshop Judicial Mediator

Duration: 16 academic hours Participants: judges Organizers: National Institute of Justice, CEDR 6-7 december 2017, ora 09:00 FIDES European Education Center, Str. Muşatinilor, 1

Trainers:

James South - Director of Training, CEDR

Srđan Šimac - Judge, Commercial Court in Split, Ministry of Justice of the Republic Of Croatia Andy Grossman - Assistant Director of Training, Director of Public Sector Development, Director of Dispute Resolution Services, Director of CEDR Foundation

| | AGENDA |
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| 08:45 - 09:00 | 6 december 2017 Registration of participans |
| 09:00 - 09:15 | Welcome and Introductions |
| 09.00 - 09.13 | |
| 09:15 - 10:45 | Understanding the Dispute Resolution Landscape Aim: To assist judges in differentiating between different DR processes. Session would include: Comparative analysis of Litigation, Arbitration, Conciliation and Mediation The role of the neutral Definition of mediation Exercise: Adjudication and Mediation Outcomes and benefits |
| 10:45 - 11:00 | Introduction to the Phases of Mediation Aim: To introduce the phase model of the mediation process |
| 11:00 - 11:15 | Refreshment Break |
| 11:15 – 12:00 | Opening a Judicial Mediation Session Aim: To assist the Judge initiating the judicial mediation session and helping parties distinguish it from the litigation process. Session would include: Tone of the Opening Purpose of the mediation Role of Judicial Mediator Establishing Process, Principle and ground rules Practice session to allow participants practice starting a judicial mediation session |
| 12:00 - 12:45 | Introduction to Exploration: Finding out what is really going on |

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| | Aim: To introduce to judicial mediators the purpose and benefits of exploration to assist the resolution of a dispute. Session includes: Introduction to Interest and positions Demonstration Importance of Active Listening Skills and overview of skills spectrum |
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| 12:45 - 13:45 | Lunch |
| 13:45 – 15:15 | Skills Practice: Moving from adjudication to conversation: Aim: To develop and practice the skills necessary to engage in an exploratory conversation in order to understand parties interests Reflecting and Paraphrasing Reframing, Summarising and Questions Exercise: Having a conversation to identify interests |
| 15:15 - 15:30 | Refreshment Break |
| 15:30 - 16:45 | Practice Session: Transfer Trouble Aim: Allows the first third of participants to practice the role of the mediator, getting feedback from the trainers |
| 16:45 - 17:00 | Preview of Day 2 Close of day |

| | AGENDA 7 december 2017 |
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| 08:45 - 09:00 | Registration of participans |
| 00.45 07.00 | |
| 09:00 - 09:45 | Introduction to Day 2 |
| | Process decisions: Joint or Private Meetings Aim: to consider when a judicial mediator might use different types of meetings including: Joint meetings Private meetings Meetings with parties only Lawyer only meetings |
| 09:45 - 10:30 | Range of Judicial Mediator Interventions- |
| | Aim: When and how to give your view or suggestions for settlement |
| 10:30 - 10:45 | Refreshment Break |
| 10:45 - 11:30 | Negotiation & Working with Offers Aim: To understand and use a framework for making and receiving offers in order to coach and facilitate the parties' negotiation process. Session Includes: Framework for offers in mediation Managing Insult offers Demonstration of facilitating offers |
| 11:30 - 13:00 | Practice session 2: Unravelling the Gravel Aim: Allows the second third of participants to practice the role of the mediator, |

| | getting feedback from the trainers |
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| 13:00 - 14:00 | Lunch |
| 14:00 - 15:30 15:30 - 15:45 | When the going gets tough • Role play debrief • Dealing with Deadlock • Reality Testing • Challenging parties |
| 15:45 - 16:45 | Practice session 3: Teflex |
| 10.45 - 10.45 | AIM: Allows the final third of participans to practice the role of the mediator, getting feedback from the trainers |
| 16:45 - 17:00 | Programme review and Evaluation Close |